

HOMEPICO

HOMEPICO'S HOUSES



Regulation

CLASSIFICATION

Homepico's houses are a traditional basalt stone houses, totally renovated.

Casa dos Pinheiros and Casa da Estrela are classified as field House-Rural tourism, with a Charter guaranteed by the Municipality of São Roque do Pico and Regional Secretariat for Tourism and Transport of Azores Regional Government.

Casa da Figueira e Casa dos Salgueiros are classified as units of local accommodation.

MANAGEMENT OF HOMEPICO'S HOUSES

The houses belongs to João Amaral e Maria Leonor Amaral and the management is to the company's burden "João Amaral e Filha, Turismo em Espaço Rural, Lda."

DESCRIPTION OF THE HOUSES

The houses have bedroom with double bed, living room, kitchen, bathroom and outside spaces with garden and Private parking area.

RESERVATIONS

Reservations may be made in maximum 1 year before the date of occupation.

Temporary reserve:

The pose be reserved space temporarily by one or more nights, provided that it is made by telephone contact, email, fax, or phone.

To do this kind of booking, the person concerned will receive the contact in case others are interested by the same space on the same date.

Effective reservation:

Booking becomes effective after the payment of 30% of the total value of stay and fill the guest register sheet accordingly, completed and signed, with sending a copy of identification and/or passport. The remaining 70% will be paid on delivery of the key.

Payments:

The payment of actual booking may be made via bank transfer or remittance of checks made payable to "João Amaral e Filha, Turismo em Espaço Rural".

Necessary Data:

For filling out the registration sheet of guests you need the following data: name, address, phone number, email address, ID file and date of issue, n° taxpayer.

The registration of foreign guests is also necessary to specify the nationality and country of residence.

WITHDRAWALS

Withdrawals to all situation in which after the effective reserve there is decrease of number of nights, number of occupants or total withdrawal of the occupation of the house. Registrations effective reserves will have the following conditions:

From 8 to 6 days before date of occupation – return 75%;

From 5 to 3 days before date of occupation – return 50%;

2 of the same day – no refund.

TELECOMMUNICATIONS SERVICES

Mobile phone:

To accede to this service it is necessary that previously indicate this option to use at the time of booking.

The cost of this service will be in accordance with the tariffs charged by telecommunications companies.

PRICING TABLE

Houses prices shall be fixed by the Board, in January of each year.

The updated pricing table will be available in the annex to this regulation.

In case of booking made before the upgrade prices, the previous values remain.

Prices include: bed linen, towels, water, light, use of selected space in the buffer.

BEDDING AND TOWELS

Bed linen:

Bedding will change whenever new guests and weekly when the stay is more than 5 days.

Towels:

Towels will change whenever new guests and weekly when the stay exceeds 3 days on the first day is delivered a second change.

CLEANUPS

The general cleanups, including bedding and towels will be made whenever entering new guests, weekly on stays longer than 5 days (the time to combine).

Guests may have extra cleanings

KEYS

There are two sets of keys in pose of the following persons: João Amaral and Maria Leonor Amaral

Delivery of the keys to guests:

Key delivery will be carried out by the administration.

Ordinarily delivery must be made in the house after the explanation and clarifications of the rules of procedure and use of the house.

Return of key:

The key should be return to the administration and may be delivered or in the home or elsewhere to combine.

PETS

Allowed the stay of small pets since their owners cover for cleanliness and hygiene of the space occupied by the animal and any possible damage caused by them.

WELCOME BASKET

Welcome basket: fruits, bread, butter, cheese and bottled water, is included in the price.

BOOK OF COMPLAINTS

The houses have the book of complaints and it is available in the house, along with this regulation.

DAMAGE

After the departure of the guests there will be an evaluation of existing damage.

The decision of the recovery of any damages is the sole responsibility of the company.

After recovery decision of the house a registered letter will be sent to the guests. After payment, a receipt will be sent.

GENERAL PROVISIONS

Guests must comply with all the space outside the home, not damaging the garden or even any object.

This procedure will be posted in the Office of the company.

This Internal Regulation is reviewed on January 2013.